## Carc Solace

Calming the Chaos of Mental Health Care.

Care Solace makes it easier for students and families to connect with mental healthcare resources and providers in their communities.

### **OUR PURPOSE**

Our goal is to connect communities to reliable, ethical and high-quality mental healthcare services.

We have a dedicated multilingual Care Concierge team of experts available 24/7 to help staff and families through the process of accessing community-based mental health programs and resources or virtual therapy options.

#### **COVID-19 SUPPORT**

Supporting one another during this time of crisis is a community effort and responsibility. For this reason, Care Solace is extending our mental health Care Concierge services to California communities free of charge through June 30, 2020.

## **FAMILY COVID-19 SUPPORT SERVICES:**

- 24/7 Care Concierge assistance with:
  - Accessing vetted mental health providers
  - Discovering virtual therapy options
  - Assessing provider availability
  - Reducing wait times into care
  - Navigating Insurance or no insurance
  - Scheduling an appointment(s)
  - Response time to family within one hour

# **CARE SOLACE PARTNER SERVICES:**

- 24/7 Care Concierge assistance
- Case Management and tracking for district staff known as our "Warm Hand-Off"
- Full web platform access to our 90,000+ vetted resources
- Quicker response time to Partner district referrals and family requests within 15-minutes or less
- Monthly Utilization report tracking for district broken down by treatment categories, appointments booked, demographics, etc

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